

DOMESTIC SERVICES PRICE LIST 2012



DHL E-SOLUTIONS

CHOOSE APPLICATION

	Courier ordering	Printing waybills	Shipment tracking	Drawing reports	Calculation prices	Self base recipients
Zamów Kuriera DHL	•	•			•	•
DHL eCas	•	•	•	•	•	•
ePowiadomienie DHL			•	•		
Raport przesyłek niedoreczonych				•		
Twój Produkt DHL					•	

DHL SERVICES FITTED TO CUSTOMER'S NEEDS

Twój Produkt DHL

Internet-based software which helps to adjust services to Customer's requirements. All you need is to enter shipment details and choose the preferred delivery date in order to get the price of the best-fitted product.

Application available at www.dhl.com.pl/twojprodukt

FAST AND COMFORTABLE SHIPMENT DISPATCH

Zamów Kuriera DHL

Internet-based software providing easy and fast shipment dispatch process.

All you need is to register at <http://zamowkuriera.dhl.com.pl>

Functions:

- booking courier collections 24 h a day, all year long,
- printing domestic waybills,
- confirmation of shipment dispatch by sending e-mail to the recipient,
- creating database of receivers and senders.

DHL eCas

Computer program crucial for preparation of waybills and destination labels.

Functions:

- booking courier collections, electronic exchange of data with DHL,
- printing waybills, printing destination labels on a thermal printer,
- information on shipment costs and fuel surcharge,
- reporting on: online checking of deliveries, history of shipped consignments, parcels undelivered for reasons beyond control of DHL.

SHIPMENT MONITORING

ePowiadomienie DHL

DHL eNotification is a modern, comfortable and free of charge way of monitoring actual position of domestic shipments: from pickup to delivery or just shipment delivery to the recipient. Available 24 h a day, 7 days a week. The actual status of the shipment will be sent to the given e-mail address.

Application available at www.dhl.com.pl/epowiadomienie

Raporty przesyłek niedoreczonych

Internet-based tool available at www.dhl.com.pl/raporty. Reports of shipments undelivered for reasons beyond control of DHL includes among others listing of shipment numbers, date of dispatch, receiver's data, reason for delivery failure. The report is sent on a daily basis before 12:00.

Integrated IT system with DHL applications

Enables to integrate selected DHL applications (designed for shipment dispatch and printing waybills) with DHL Customer's company IT systems. Should you be interested, please contact DHL sales representative.

All e-solutions included in the price list are free of charge.

For more information on e-solutions, please check at www.dhl.pl or our Contact Center.

TO EVERY LOCATION IN POLAND. ALWAYS ON TIME.

DHL DOMESTIC EXPRESS 9:00 **Page 7**

Express delivery of documents and parcels at the territory of Poland. Integrated domestic network will enable delivery before 9.00 o'clock to major cities in Poland. Guarantee of returning the full transport costs* and active delivery notification.

DHL DOMESTIC EXPRESS 12:00 **Page 7**

Express delivery of documents and parcels to major cities in Poland on the next working day before noon. "Door-to-door" delivery with the guarantee of returning the full transport costs.*

* According to terms and conditions of DHL Express transport cost.

Envelope shipments and parcels up to 31.5 kg **Page 7**

Perfect when speed of delivery needs to be balanced with profitability; popular "door-to-door" delivery on the next working day, to every location in Poland.

Shipments containing elements over 31.5 kg **Page 12**

Service designed for parcels of up to 2500 kg, specially pallets. "Board-to-board" delivery to most of major cities in Poland on the next working day.

DHL SPRINTLINE

Perfect solution for all of your time and temperature critical deliveries, and non-standard dimension or value shipments. It is a comprehensive domestic "door-to-door" service which consists in instant pickup of your shipment, earliest possible dispatch, and delivery within the shortest possible time to the appointed address. Within the service we arrange dedicated shipping by every available type of vehicle, and even transport of dangerous goods or dry ice shipments. Pricing is personalized for each individual shipment. With this service you can respond to last minute, urgent requests of our Clients.

SIMPLE SOLUTIONS FOR DOMESTIC SERVICES

1. Selection of service

Domestic services are described on page 3.

2. Checking for the accessibility of the selected service

Accessibility of service may be verified based on the postal code of shipment delivery location. See the table on pages 8-11.

3. Parcel weight and dimensions

Information on volumetric weight are to be found on page 15.

4. Calculating shipment cost

DHL DOMESTIC EXPRESS 9:00

- On page 7 there is the table of charges depending on weight and number of items per shipped parcel.

DHL DOMESTIC EXPRESS 12:00

- On page 7 there is the table of charges depending on weight and number of items per shipped parcel.

ENVELOPE SHIPMENTS AND PARCELS UP TO 31.5 KG

- On page 7 there is the table of charges depending on weight and number of items per shipped parcel.

SHIPMENTS CONTAINING ELEMENTS OVER 31.5 KG

- On page 12 there is the table of charges depending on zone and weight of the shipped parcel.

5. Additional services and additional charges

See pages 4-5 for information on available additional services and additional charges.

Calculating charges of a shipment – example

A shipment from Wrocław to Gdańsk.

1. Select service

Use Envelope shipments and parcels up to 31.5 kg.

2. Weight and dimensions

Documents (in a hard DHL envelope) weigh 850 g.

3. Calculation of rate for shipment

The cost of shipment to Gdańsk is the intersection of weight for Envelope shipment (PK) and the number of parcels in shipment 1. In this case, the basic charge is 29 PLN.

ENVELOPE SHIPMENTS AND PARCELS UP TO 31.5 KG

Parcel weight	Number of parcels in the consignment			
	1	2-5	6-10	over 10
PK*	29.00	20.30	17.40	14.50
5 kg	36.00	25.20	21.60	18.00
10 kg	39.00	27.30	23.40	19.50
20 kg	45.00	31.50	27.00	22.50
31.5 kg	52.00	36.40	31.20	26.00

ADDITIONAL SERVICES

Shipment insurance

Insurance service normally covers the value of shipments of up to 100 000 PLN. To provide additional insurance for shipments of over 100 000 PLN, call the Contact Center (service available only to Customers who concluded service agreements).

Cost depends on the declared value of the shipment:

- **Up to 50 000 PLN – 3.10 PLN**
- **Over 50 000 PLN to 100 000 PLN – 0.2% of declared value of the shipment**

Collection and remittance of amount due (COD)

The collected amount is returned within 5 working days of the day of shipment delivery. If the collected amount is remitted by the postal order, extra postal fee will be deducted from the collected amount; maximum collection amount is 11,000 PLN; in case the amount exceeds 5,500 PLN, the receiver is bound to collect the shipment personally at DHL Terminal. Each COD shipment is liable to additional insurance.

Cost: 6.50 PLN + 1% of collected amount value

Pre-delivery information (PDI)

Proactive contact of DHL with the shipment receiver before delivery. Within the service the shipper agrees for the shipment to be delivered to the address indicated by the receiver (other than the one on the waybill). Address change between two DHL terminals is an extra paid service and may occur upon shipper's prior approval.

Cost: 5 PLN

Return of signed documents (ROD)

The shipper may get back the documents accompanying the original shipment signed by the receiver. Maximum of 5 documents.

Cost: 13 PLN

DHL Packaging

Cardboard packages are available in all Service Points, DHL Terminals and from couriers. In the case of customers covered by service agreements there is a possibility of direct package delivery to the Customer.

Packages dimensions in cm:

24,5 x 23,5 x 10,5	(S)	2 PLN
49,5 x 23,5 x 21,0	(M)	3,50 PLN
49,5 x 47,0 x 21,0	(L)	5 PLN
49,5 x 47,0 x 42,0	(XL)	6 PLN

Return of Undeliverable Package

The undeliverable shipment is a shipment that could not be delivered by DHL because: the receiver refuses to collect the package, the receiver's address details are not correct, the payment refusal for the service occurs, the receiver does not collect the consignment after the second attempt of delivery.

Cost: 100% of basic charge

Proof of Delivery (POD)

A signed copy of the waybill is to be delivered:

- service ordered during the pick-up

Cost: 8 PLN

- service ordered after the pick-up (possibility to complete it within up to one year of the basic service provision)

Cost: 18 PLN + 5 PLN per each additional copy of the waybill

- verbally in Contact Center

Free of charge

Delivery between 6:00 p.m. and 10:00 p.m.*

Within this service the parcel is delivered between 6:00 p.m. and 10:00 p.m.** It is available in accordance with the postal code table "Locations – availability of time definite services". Additional service for envelope shipments and parcels containing elements up to 31.5 kg.

Cost: 12 PLN

Delivery or pick-up on Saturday*

We offer a Saturday delivery or pick-up service. It is available in accordance with the postal code table "Locations – availability of time definite services"

Cost: 50% of basic charge

eAwizo

Within this service, information about failed delivery attempt caused by receiver's absence is sent to the receiver, who can make an appointment for another delivery via SMS. Additionally, on the day of dispatch the receiver gets an e-mail notification that the shipment was sent and is informed of the possible amount of collection.

Cost: 3.5 PLN

Written orders***

Handling written orders (fax and e-mail only)

Cost: 5 PLN

Change of Address

- within the delivering DHL Terminal

Cost: 10 PLN

- between two DHL Terminals

Cost: 100% of basic charge

* Does not apply to DHL DOMESTIC EXPRESS 9:00 and DHL DOMESTIC EXPRESS 12.00. Time definite services cannot be combined with Saturday deliveries.

** The rate for the service is charged also to Customers who have contracted next business day 5:00-10:00 p.m. delivery service.

*** Does not involve consumers.

All the prices are in PLN and will be increased by appropriate tax on goods and services.

For more information about available optional services please check at: www.dhl.com.pl or our Contact Center.

ADDITIONAL CHARGES

Cost for non-standard element for shipments containing elements up to 31.5 kg

The fee is charged for elements with dimensions exceeding 1.4 x 0.6 x 0.6 m; those that are round, cylindrical or oval; with an irregular shape and protruding elements; with sticky surface that disables sliding (e.g. rubber); containing loose heavy elements or elements that have an unequal distribution of weight; elements placed in a slack packaging or having unstable shapes (i.e., possibility of content dislocation causing the shift of the center of gravity during transport); labeled by DHL "UP/DOWN" or „CAUTION! NST"; which need special handling due to risk of damage to other shipments or stopping automatic sorting at a hub. The fee is also charged in case of Return of Undeliverable Package.

Cost: 22 PLN

Cost for non-standard element for shipments containing elements over 31.5 kg

The charge applies for: elements of shipment that are placed on a pallet where base dimensions exceed 0.8 x 1.2 m; articles on the pallet that stick outside its outline; unpalletised element with "UP/DOWN" and "CAUTION! NST" stickers attached; unpalletised element containing liquids (barrels, canisters, buckets); element placed on a pallet but not attached with foil, binding tape, screws, etc.; unpalletised element of dimensions exceeding 1.4 x 0.6 x 0.6 m; round, oval, cylindrical, or irregularly shaped unpalletised element; elements that cannot be palletised because of their specificity, e.g. wheeled objects. The fee is also charged in case of Return of Undeliverable Package.

Cost: 119 PLN

Change of Payer

Once the invoice is issued by DHL, the payer's change may occur upon Customer's written request. The administrative fee for the repeat invoicing will be billed to the new payer indicated in the "Payer's Change Form". In order to obtain the form you need to call the Contact Center.

Cost: 15 PLN per shipment

Repeated Call for Payment*

DHL has the right to charge the Customer for the administrative fee in the event it is necessary to send a repeated call for payment for DHL services.

Charge: 20 PLN

Restitution of Bank Transfer Payment*

Administrative fee related with the restitution of the possibility of paying for DHL services by bank transfer.

Cost: 40 PLN

Fuel Surcharge

The fuel surcharge is added to the basic price of the shipment (optional services costs not included). The rate is related to fuel and diesel oil average market price, and calculated separately for air and road transportation services.

Current rate available at www.dhl.com.pl

* Does not involve consumers.

All the prices are in PLN and will be increased by appropriate tax on goods and services. For more information about available optional services please check at: www.dhl.com.pl or our Contact Center.



ENVELOPE SHIPMENTS AND PARCELS UP TO 31.5 KG

ENVELOPE SHIPMENTS AND PARCELS UP TO 31.5 KG

Parcel weight	Number of parcels in the consignment			
	1	2-5	6-10	over 10
PK*	29.00	20.30	17.40	14.50
5 kg	36.00	25.20	21.60	18.00
10 kg	39.00	27.30	23.40	19.50
20 kg	45.00	31.50	27.00	22.50
31.5 kg	52.00	36.40	31.20	26.00

DHL DOMESTIC EXPRESS 9:00

Parcel weight	Number of parcels in the consignment			
	1	2-5	6-10	over 10
PK*	75.00	52.50	45.00	37.50
5 kg	88.00	61.60	52.80	44.00
10 kg	97.00	67.90	58.20	48.50
20 kg	116.00	81.20	69.60	58.00
31.5 kg	133.00	93.10	79.80	66.50

DHL DOMESTIC EXPRESS 12:00

Parcel weight	Number of parcels in the consignment			
	1	2-5	6-10	over 10
PK*	44.00	30.80	26.40	22.00
5 kg	50.00	35.00	30.00	25.00
10 kg	53.00	37.10	31.80	26.50
20 kg	60.00	42.00	36.00	30.00
31.5 kg	68.00	47.60	40.80	34.00

* PK – documents in a hard DHL envelope with a weight of up to 1 kg. Prices indicated in the table refer to single elements (parcels) and include discounts on multi-item shipments. A multi-item shipment is a shipment composed of many elements sent to one receiver. These tables contain the basic charges.

SERVICE CHARACTERISTICS

Shipments containing elements weighting up to 31.5 kg only are delivered the next working day countrywide.

Weight and dimensions of each element in a shipment:

- Weight up to 31.5 kg, length up to 2 m. Parcels exceeding these dimensions will be handled under the category of shipments containing elements over 31.5 kg only.
- Spatial weight of each shipment is calculated using the following conversion factor: $1 \text{ m}^3 = 250 \text{ kg}$ (spatial weight = length x width x height/4000). If the spatial weight exceeds 31.5 kg, such parcels will be handled under the category of shipments containing elements over 31.5 kg only.
- Maximum number of elements in the shipment: 999.
- NOTE: an additional fee is charged for each non-standard element.

Pick up and delivery:

- "Door-to-door" system.
- Shipments are delivered in three standards: DHL DOMESTIC EXPRESS 9:00, DHL DOMESTIC EXPRESS 12:00 and by the end of the working day.

- Delivery before 9 a.m. (DHL DOMESTIC EXPRESS 9:00) or 12 a.m. (DHL DOMESTIC EXPRESS 12:00) is available on the area defined by postal codes (according to the table of postal codes provided in the Domestic services pricelist, pages 8-11).
- A courier may be called to pick up shipment by means of the Contact Center or by means of application Zamów Kuriera DHL (www.dhl.com.pl/zamowkuriera) or after selecting the product in the internet application Twój Produkt DHL (www.dhl.com.pl/twojprodukt). It is also possible to order regular pickups, activated after prior agreements with the Sales Department.

Method of Calculation of Charges:

- Charges for shipments containing envelopes and weighting up to 31.5 kg are calculated in accordance with the Table of charges provided in the Domestic services pricelist, page 7.
- In the event of multi-item shipments we allow discounts depending on the number of envelopes and parcels per shipment which is included in the same table.
- The principle of selecting the higher shipment weight: the actual or the volumetric is applied.

All the prices are in PLN and they will be increased by appropriate tax on goods and services, do not include additional charges. For more information about available domestic services please check at: www.dhl.com.pl or our Contact Center.

LOCATIONS

– ACCESSIBILITY OF TIME DEFINITE SERVICES

Envelope shipments and parcels up to 31.5 kg

Postal codes from to		Terminal	Time definite delivery				Postal codes from to		Terminal	Time definite delivery				Postal codes from to		Terminal	Time definite delivery			
			to 9:00	to 12:00	18:00 -22:00	Saturday				to 9:00	to 12:00	18:00 -22:00	Saturday				to 9:00	to 12:00	18:00 -22:00	Saturday
00-001	02-620	Warszawa	*	*	*	*	03-868	03-868	Warszawa	*	*	*	*	05-500	05-509	Warszawa	*	*	*	*
02-621	02-621	Warszawa	*	*	*	*	03-869	03-885	Warszawa	*	*	*	*	05-510	05-510	Warszawa	*	*	*	*
02-622	02-999	Warszawa	*	*	*	*	03-886	03-887	Warszawa	*	*	*	*	05-515	05-515	Warszawa	*	*	*	*
03-001	03-028	Warszawa	*	*	*	*	03-888	03-888	Warszawa	*	*	*	*	05-520	05-520	Warszawa	*	*	*	*
03-029	03-029	Warszawa	*	*	*	*	03-889	03-889	Warszawa	*	*	*	*	05-530	05-532	Warszawa	*	*	*	*
03-030	03-035	Warszawa	*	*	*	*	03-890	04-224	Warszawa	*	*	*	*	05-552	05-552	Warszawa	*	*	*	*
03-036	03-036	Warszawa	*	*	*	*	04-226	04-274	Warszawa	*	*	*	*	05-600	05-600	Radom	*	*	*	*
03-037	03-138	Warszawa	*	*	*	*	04-275	04-275	Warszawa	*	*	*	*	05-610	05-610	Radom	*	*	*	*
03-139	03-139	Warszawa	*	*	*	*	04-276	04-278	Warszawa	*	*	*	*	05-622	05-622	Radom	*	*	*	*
03-140	03-199	Warszawa	*	*	*	*	04-280	04-398	Warszawa	*	*	*	*	05-660	05-660	Radom	*	*	*	*
03-200	03-209	Warszawa	*	*	*	*	04-400	04-498	Warszawa	*	*	*	*	05-800	05-804	Warszawa	*	*	*	*
03-213	03-213	Warszawa	*	*	*	*	04-501	04-502	Warszawa	*	*	*	*	05-805	05-807	Warszawa	*	*	*	*
03-214	03-214	Warszawa	*	*	*	*	04-504	04-647	Warszawa	*	*	*	*	05-808	05-822	Warszawa	*	*	*	*
03-215	03-219	Warszawa	*	*	*	*	04-648	04-697	Warszawa	*	*	*	*	05-825	05-827	Warszawa	*	*	*	*
03-226	03-228	Warszawa	*	*	*	*	04-701	04-758	Warszawa	*	*	*	*	05-830	05-840	Warszawa	*	*	*	*
03-230	03-236	Warszawa	*	*	*	*	04-760	04-784	Warszawa	*	*	*	*	05-850	05-850	Warszawa	*	*	*	*
03-237	03-243	Warszawa	*	*	*	*	04-785	04-785	Warszawa	*	*	*	*	05-860	05-860	Warszawa	*	*	*	*
03-244	03-244	Warszawa	*	*	*	*	04-786	04-798	Warszawa	*	*	*	*	05-870	05-870	Warszawa	*	*	*	*
03-246	03-249	Warszawa	*	*	*	*	04-801	04-803	Warszawa	*	*	*	*	06-100	06-102	Ciechanów	*	*	*	*
03-251	03-251	Warszawa	*	*	*	*	04-804	04-805	Warszawa	*	*	*	*	06-150	06-150	Ciechanów	*	*	*	*
03-252	03-252	Warszawa	*	*	*	*	04-806	04-823	Warszawa	*	*	*	*	06-300	06-300	Ciechanów	*	*	*	*
03-253	03-253	Warszawa	*	*	*	*	04-824	04-824	Warszawa	*	*	*	*	06-400	06-402	Ciechanów	*	*	*	*
03-254	03-254	Warszawa	*	*	*	*	04-825	04-831	Warszawa	*	*	*	*	06-406	06-406	Ciechanów	*	*	*	*
03-255	03-262	Warszawa	*	*	*	*	04-832	04-832	Warszawa	*	*	*	*	06-408	06-408	Ciechanów	*	*	*	*
03-264	03-264	Warszawa	*	*	*	*	04-833	04-838	Warszawa	*	*	*	*	06-409	06-413	Ciechanów	*	*	*	*
03-265	03-276	Warszawa	*	*	*	*	04-839	04-839	Warszawa	*	*	*	*	06-420	06-420	Ciechanów	*	*	*	*
03-279	03-281	Warszawa	*	*	*	*	04-840	04-843	Warszawa	*	*	*	*	06-425	06-425	Ciechanów	*	*	*	*
03-284	03-284	Warszawa	*	*	*	*	04-844	04-844	Warszawa	*	*	*	*	06-430	06-440	Ciechanów	*	*	*	*
03-285	03-285	Warszawa	*	*	*	*	04-845	04-851	Warszawa	*	*	*	*	06-445	06-450	Ciechanów	*	*	*	*
03-286	03-287	Warszawa	*	*	*	*	04-852	04-886	Warszawa	*	*	*	*	06-452	06-458	Ciechanów	*	*	*	*
03-288	03-288	Warszawa	*	*	*	*	04-888	04-888	Warszawa	*	*	*	*	06-461	06-461	Ciechanów	*	*	*	*
03-289	03-289	Warszawa	*	*	*	*	04-889	04-894	Warszawa	*	*	*	*	06-500	06-513	Ciechanów	*	*	*	*
03-290	03-290	Warszawa	*	*	*	*	04-895	04-895	Warszawa	*	*	*	*	06-560	06-561	Ciechanów	*	*	*	*
03-291	03-291	Warszawa	*	*	*	*	04-896	04-900	Warszawa	*	*	*	*	07-100	07-100	Siedlce	*	*	*	*
03-294	03-294	Warszawa	*	*	*	*	04-901	04-949	Warszawa	*	*	*	*	07-300	07-300	Łomża	*	*	*	*
03-299	03-299	Warszawa	*	*	*	*	04-950	04-951	Warszawa	*	*	*	*	07-310	07-310	Łomża	*	*	*	*
03-301	03-302	Warszawa	*	*	*	*	04-952	04-952	Warszawa	*	*	*	*	07-400	07-401	Łomża	*	*	*	*
03-303	03-307	Warszawa	*	*	*	*	04-953	04-953	Warszawa	*	*	*	*	07-409	07-410	Łomża	*	*	*	*
03-308	03-410	Warszawa	*	*	*	*	04-954	04-954	Warszawa	*	*	*	*	07-412	07-413	Łomża	*	*	*	*
03-411	03-412	Warszawa	*	*	*	*	04-955	04-955	Warszawa	*	*	*	*	07-417	07-417	Łomża	*	*	*	*
03-414	03-414	Warszawa	*	*	*	*	04-956	04-956	Warszawa	*	*	*	*	07-437	07-437	Łomża	*	*	*	*
03-415	03-415	Warszawa	*	*	*	*	04-957	04-957	Warszawa	*	*	*	*	08-100	08-103	Siedlce	*	*	*	*
03-416	03-501	Warszawa	*	*	*	*	04-958	04-961	Warszawa	*	*	*	*	08-106	08-106	Siedlce	*	*	*	*
03-502	03-503	Warszawa	*	*	*	*	04-962	04-962	Warszawa	*	*	*	*	08-110	08-110	Siedlce	*	*	*	*
03-504	03-504	Warszawa	*	*	*	*	04-963	04-965	Warszawa	*	*	*	*	08-112	08-112	Siedlce	*	*	*	*
03-505	03-506	Warszawa	*	*	*	*	04-966	04-966	Warszawa	*	*	*	*	08-119	08-119	Siedlce	*	*	*	*
03-507	03-507	Warszawa	*	*	*	*	04-967	04-971	Warszawa	*	*	*	*	08-124	08-200	Siedlce	*	*	*	*
03-509	03-519	Warszawa	*	*	*	*	04-972	04-972	Warszawa	*	*	*	*	08-300	08-300	Siedlce	*	*	*	*
03-521	03-527	Warszawa	*	*	*	*	04-973	04-975	Warszawa	*	*	*	*	08-430	08-430	Siedlce	*	*	*	*
03-528	03-529	Warszawa	*	*	*	*	04-976	04-979	Warszawa	*	*	*	*	09-100	09-101	Ciechanów	*	*	*	*
03-530	03-530	Warszawa	*	*	*	*	04-980	04-981	Warszawa	*	*	*	*	09-110	09-110	Ciechanów	*	*	*	*
03-531	03-531	Warszawa	*	*	*	*	04-982	04-982	Warszawa	*	*	*	*	09-215	09-215	Plock	*	*	*	*
03-532	03-534	Warszawa	*	*	*	*	04-983	04-986	Warszawa	*	*	*	*	09-230	09-230	Plock	*	*	*	*
03-535	03-535	Warszawa	*	*	*	*	04-987	04-988	Warszawa	*	*	*	*	09-300	09-300	Ciechanów	*	*	*	*
03-536	03-536	Warszawa	*	*	*	*	04-989	04-991	Warszawa	*	*	*	*	09-400	09-410	Plock	*	*	*	*
03-538	03-549	Warszawa	*	*	*	*	04-992	04-992	Warszawa	*	*	*	*	09-411	09-411	Plock	*	*	*	*
03-550	03-550	Warszawa	*	*	*	*	04-993	04-993	Warszawa	*	*	*	*	09-472	09-472	Plock	*	*	*	*
03-551	03-554	Warszawa	*	*	*	*	04-994	04-994	Warszawa	*	*	*	*	09-500	09-500	Plock	*	*	*	*
03-556	03-558	Warszawa	*	*	*	*	04-995	04-996	Warszawa	*	*	*	*	09-520	09-520	Plock	*	*	*	*
03-560	03-567	Warszawa	*	*	*	*	04-997	04-998	Warszawa	*	*	*	*	09-530	09-530	Plock	*	*	*	*
03-569	03-572	Warszawa	*	*	*	*	05-070	05-075	Warszawa	*	*	*	*	10-001	10-381	Olsztyn	*	*	*	*
03-573	03-675	Warszawa	*	*	*	*	05-077	05-077	Warszawa	*	*	*	*	10-401	10-416	Olsztyn	*	*	*	*
03-676	03-676	Warszawa	*	*	*	*	05-080	05-080	Warszawa	*	*	*	*	10-417	10-417	Olsztyn	*	*	*	*
03-677	03-699	Warszawa	*	*	*	*	05-090	05-093	Warszawa	*	*	*	*	10-418	10-862	Olsztyn	*	*	*	*
03-700	03-700	Warszawa	*	*	*	*	05-100	05-102	Warszawa	*	*	*	*	10-900	10-959	Olsztyn	*	*	*	*
03-701	03-701	Warszawa	*	*	*	*	05-110	05-122	Warszawa	*	*	*	*	11-001	11-001	Olsztyn	*	*	*	*
03-703	03-746	Warszawa	*	*	*	*	05-126	05-126	Warszawa	*	*	*	*	11-010	11-010	Olsztyn	*	*	*	*
03-747	03-747	Warszawa	*	*	*	*	05-152	05-152	Warszawa	*	*	*	*	11-030	11-030	Olsztyn	*	*	*	*
03-748	03-750	Warszawa	*	*	*	*	05-160	05-160	Warszawa	*	*	*	*	11-032	11-032	Olsztyn	*	*	*	*
03-751	03-752	Warszawa	*	*	*	*	05-180	05-180	Warszawa	*	*	*	*	11-034	11-034	Olsztyn	*	*	*	*
03-753	03-779	Warszawa	*	*	*	*	05-190	05-191	Ciechanów	*	*	*	*	11-041	11-041	Olsztyn	*	*	*	*
03-780	03-780	Warszawa	*	*	*	*	05-200	05-202	Warszawa	*	*	*	*	11-042	11-042	Olsztyn	*	*	*	*
03-781	03-781	Warszawa	*	*	*	*	05-220	05-220	Warszawa	*	*	*	*	11-043	11-043	Olsztyn	*	*	*	*
03-782	03-782	Warszawa	*	*	*	*	05-230	05-230	Warszawa	*	*	*	*	11-130	11-130	Olsztyn	*	*	*	*
03-784	03-788	Warszawa	*	*	*	*	05-250	05-250	Warszawa	*	*	*	*	12-100	12-100	Olsztyn	*	*	*	*
03-789	03-790	Warszawa	*	*	*	*	05-260	05-270	Warszawa	*	*	*	*	12-130	12-131	Olsztyn	*	*	*	*
03-791	03-791	Warszawa	*	*	*	*	05-310	05-310	Siedlce	*	*	*	*	12-200	12-201	Suwalki	*	*	*	*
03-792	03-792	Warszawa	*	*	*	*	05-319	05-320	Siedlce	*	*	*	*	13-106	13-106	Olsztyn	*	*	*	*
03-793	03-798	Warszawa	*	*	*	*	05-400	05-402	Warszawa	*	*	*	*	13-240	13-240	Ciechanów	*	*	*	*
03-799	03-799	Warszawa	*	*	*	*	05-410	05-420	Warszawa	*	*	*	*	13-306	13-306	Bydgoszcz	*	*	*	*
03-801	03-867	Warszawa	*	*	*	*	05-480	05-480	Warszawa	*	*	*	*	14-100	14-100	Olsztyn	*	*	*	*

Time definite services are performed only in the locations marked with *

Status of information of locations and accessibility of time definite services : 1 January 2012.

To obtain information about current accessibility in particular locations please call our Contact Center.

DHL DOMESTIC
EXPRESS 9:00

DHL DOMESTIC
EXPRESS 12:00

DOMESTIC ENVELOPE SHIPMENTS
AND PARCE

LOCATIONS

– ACCESSIBILITY OF TIME DEFINITE SERVICES

Envelope shipments and parcels up to 31.5 kg

Postal codes		Terminal	Time definite delivery				Postal codes		Terminal	Time definite delivery				Postal codes		Terminal	Time definite delivery			
from	to		to 9:00	to 12:00	18:00 -22:00	Saturday	from	to		to 9:00	to 12:00	18:00 -22:00	Saturday	from	to		to 9:00	to 12:00	18:00 -22:00	Saturday
14-133	14-133	Olsztyn		*			30-538	30-572	Kraków		*	*	*	41-204	41-204	Zabrze		*	*	
15-001	15-959	Białystok		*	*	*	30-601	30-613	Kraków	*	*	*	*	41-205	41-205	Zabrze		*	*	
16-002	16-002	Białystok		*	*	*	30-614	30-728	Kraków	*	*	*	*	41-206	41-208	Zabrze		*	*	
16-070	16-071	Białystok		*	*	*	30-729	30-729	Kraków	*	*	*	*	41-209	41-209	Zabrze		*	*	
16-400	16-404	Suwałki		*	*	*	30-730	30-969	Kraków	*	*	*	*	41-210	41-213	Zabrze		*	*	
16-430	16-433	Suwałki		*	*	*	31-000	31-114	Kraków	*	*	*	*	41-214	41-215	Zabrze		*	*	
18-200	18-200	tomża		*	*	*	31-115	31-126	Kraków	*	*	*	*	41-216	41-218	Zabrze		*	*	
18-300	18-301	tomża		*	*	*	31-127	31-137	Kraków	*	*	*	*	41-219	41-219	Zabrze		*	*	
18-400	18-404	tomża		*	*	*	31-138	31-144	Kraków	*	*	*	*	41-220	41-250	Zabrze		*	*	
18-411	18-411	tomża		*	*	*	31-145	31-159	Kraków	*	*	*	*	41-253	41-253	Zabrze		*	*	
18-414	18-416	tomża		*	*	*	31-160	31-999	Kraków	*	*	*	*	41-254	41-256	Zabrze		*	*	
18-421	18-421	tomża		*	*	*	32-002	32-005	Kraków	*	*	*	*	41-260	41-260	Zabrze		*	*	
18-500	18-500	tomża		*	*	*	32-010	32-010	Kraków	*	*	*	*	41-300	41-303	Zabrze		*	*	
18-516	18-516	tomża		*	*	*	32-020	32-020	Kraków	*	*	*	*	41-304	41-304	Zabrze		*	*	
19-300	19-305	Suwałki		*	*	*	32-050	32-050	Kraków	*	*	*	*	41-306	41-400	Zabrze		*	*	
19-310	19-310	Suwałki		*	*	*	32-060	32-060	Kraków	*	*	*	*	41-403	41-403	Zabrze		*	*	
19-400	19-401	Suwałki		*	*	*	32-070	32-070	Kraków	*	*	*	*	41-407	41-407	Zabrze		*	*	
20-001	20-960	Lublin		*	*	*	32-080	32-080	Kraków	*	*	*	*	41-500	41-516	Zabrze		*	*	
21-002	21-008	Lublin		*	*	*	32-083	32-083	Kraków	*	*	*	*	41-600	41-717	Zabrze		*	*	
21-017	21-017	Lublin		*	*	*	32-090	32-100	Kraków	*	*	*	*	41-800	41-820	Zabrze	*	*	*	
21-030	21-040	Lublin		*	*	*	32-200	32-200	Kraków	*	*	*	*	41-840	41-949	Zabrze		*	*	
21-045	21-045	Lublin		*	*	*	32-300	32-304	Zabrze	*	*	*	*	41-960	41-960	Zabrze		*	*	
21-080	21-100	Lublin		*	*	*	32-332	32-340	Zabrze	*	*	*	*	42-100	42-110	Częstochowa		*	*	
21-102	21-102	Lublin		*	*	*	32-420	32-420	Kraków	*	*	*	*	42-120	42-120	Częstochowa		*	*	
21-109	21-109	Lublin		*	*	*	32-500	32-500	Zabrze	*	*	*	*	42-125	42-125	Częstochowa		*	*	
21-140	21-140	Lublin		*	*	*	32-540	32-540	Zabrze	*	*	*	*	42-130	42-133	Częstochowa		*	*	
21-500	21-500	Siedlce		*	*	*	32-600	32-600	Bielsko-Biała	*	*	*	*	42-160	42-160	Częstochowa		*	*	
23-100	23-100	Lublin		*	*	*	32-608	32-608	Bielsko-Biała	*	*	*	*	42-161	42-161	Częstochowa		*	*	
24-100	24-100	Lublin		*	*	*	32-620	32-626	Bielsko-Biała	*	*	*	*	42-164	42-164	Częstochowa		*	*	
24-110	24-110	Lublin		*	*	*	32-641	32-641	Bielsko-Biała	*	*	*	*	42-200	42-229	Częstochowa	*	*	*	
24-130	24-130	Lublin		*	*	*	32-650	32-651	Bielsko-Biała	*	*	*	*	42-231	42-231	Częstochowa		*	*	
24-220	24-220	Lublin		*	*	*	33-100	33-104	Tarnów	*	*	*	*	42-233	42-233	Częstochowa		*	*	
24-320	24-320	Lublin		*	*	*	33-111	33-112	Tarnów	*	*	*	*	42-240	42-242	Częstochowa		*	*	
25-001	25-960	Kielce		*	*	*	33-113	33-113	Tarnów	*	*	*	*	42-244	42-244	Częstochowa		*	*	
26-001	26-001	Kielce		*	*	*	33-131	33-131	Tarnów	*	*	*	*	42-253	42-253	Częstochowa		*	*	
26-021	26-021	Kielce		*	*	*	33-140	33-140	Tarnów	*	*	*	*	42-256	42-256	Częstochowa		*	*	
26-026	26-026	Kielce		*	*	*	33-152	33-152	Tarnów	*	*	*	*	42-260	42-260	Częstochowa		*	*	
26-050	26-052	Kielce		*	*	*	33-156	33-156	Tarnów	*	*	*	*	42-262	42-263	Częstochowa		*	*	
26-065	26-065	Kielce		*	*	*	33-300	33-310	Nowy Sącz	*	*	*	*	42-270	42-270	Częstochowa		*	*	
26-085	26-085	Kielce		*	*	*	33-311	33-311	Nowy Sącz	*	*	*	*	42-271	42-271	Częstochowa	*	*	*	
26-130	26-140	Kielce		*	*	*	33-395	33-395	Nowy Sącz	*	*	*	*	42-274	42-274	Częstochowa		*	*	
26-300	26-301	Piotrków Tryb.		*	*	*	34-100	34-100	Bielsko-Biała	*	*	*	*	42-280	42-280	Częstochowa	*	*	*	
26-332	26-332	Piotrków Tryb.		*	*	*	34-120	34-120	Bielsko-Biała	*	*	*	*	42-283	42-283	Częstochowa		*	*	
26-340	26-340	Radom		*	*	*	34-200	34-200	Bielsko-Biała	*	*	*	*	42-284	42-284	Częstochowa		*	*	
26-341	26-341	Piotrków Tryb.		*	*	*	34-210	34-210	Bielsko-Biała	*	*	*	*	42-289	42-289	Częstochowa		*	*	
26-400	26-400	Radom		*	*	*	34-300	34-315	Bielsko-Biała	*	*	*	*	42-290	42-294	Częstochowa		*	*	
26-414	26-415	Radom		*	*	*	34-324	34-330	Bielsko-Biała	*	*	*	*	42-295	42-295	Częstochowa		*	*	
26-420	26-422	Radom		*	*	*	34-350	34-350	Bielsko-Biała	*	*	*	*	42-300	42-300	Częstochowa		*	*	
26-600	26-620	Radom	*	*	*	*	34-382	34-382	Bielsko-Biała	*	*	*	*	42-330	42-330	Częstochowa		*	*	
26-624	26-625	Radom		*	*	*	34-470	34-470	Kraków	*	*	*	*	42-360	42-360	Częstochowa		*	*	
26-630	26-631	Radom		*	*	*	35-001	35-959	Rzeszów	*	*	*	*	42-500	42-500	Zabrze		*	*	
26-634	26-640	Radom		*	*	*	36-001	36-001	Rzeszów	*	*	*	*	42-503	42-505	Zabrze		*	*	
26-650	26-650	Radom		*	*	*	36-007	36-007	Rzeszów	*	*	*	*	42-506	42-506	Zabrze		*	*	
26-652	26-670	Radom		*	*	*	36-040	36-040	Rzeszów	*	*	*	*	42-508	42-508	Zabrze		*	*	
26-680	26-680	Radom		*	*	*	36-054	36-054	Rzeszów	*	*	*	*	42-520	42-520	Zabrze		*	*	
26-706	26-706	Radom		*	*	*	36-060	36-060	Rzeszów	*	*	*	*	42-580	42-580	Zabrze		*	*	
26-800	26-800	Radom		*	*	*	36-062	36-062	Rzeszów	*	*	*	*	42-583	42-584	Zabrze		*	*	
26-804	26-806	Radom		*	*	*	36-065	36-065	Rzeszów	*	*	*	*	42-600	42-609	Zabrze		*	*	
26-900	26-900	Radom		*	*	*	36-072	36-072	Rzeszów	*	*	*	*	42-610	42-610	Zabrze		*	*	
26-902	26-902	Radom		*	*	*	36-100	36-100	Rzeszów	*	*	*	*	42-612	42-612	Zabrze		*	*	
26-930	26-930	Radom		*	*	*	36-145	36-145	Rzeszów	*	*	*	*	42-622	42-622	Zabrze		*	*	
27-100	27-100	Radom		*	*	*	37-100	37-100	Rzeszów	*	*	*	*	42-625	42-625	Zabrze		*	*	
27-215	27-215	Kielce		*	*	*	37-200	37-200	Rzeszów	*	*	*	*	42-680	42-680	Zabrze		*	*	
27-600	27-610	Tarnobrzeg		*	*	*	37-300	37-300	Rzeszów	*	*	*	*	42-713	42-714	Częstochowa		*	*	
27-660	27-660	Tarnobrzeg		*	*	*	37-450	37-450	Tarnobrzeg	*	*	*	*	42-793	42-793	Częstochowa		*	*	
30-001	30-045	Kraków	*	*	*	*	37-464	37-465	Tarnobrzeg	*	*	*	*	43-100	43-100	Zabrze		*	*	
30-046	30-058	Kraków	*	*	*	*	37-500	37-500	Rzeszów	*	*	*	*	43-103	43-108	Zabrze		*	*	
30-059	30-067	Kraków	*	*	*	*	38-400	38-400	Rzeszów	*	*	*	*	43-109	43-110	Zabrze		*	*	
30-069	30-078	Kraków	*	*	*	*	38-401	38-404	Rzeszów	*	*	*	*	43-111	43-135	Zabrze		*	*	
30-079	30-081	Kraków	*	*	*	*	38-409	38-411	Rzeszów	*	*	*	*	43-150	43-173	Zabrze		*	*	
30-082	30-095	Kraków	*	*	*	*	39-120	39-120	Rzeszów	*	*	*	*	43-178	43-180	Zabrze		*	*	
30-100	30-100	Kraków	*	*	*	*	39-217	39-217	Tarnów	*	*	*	*	43-190	43-196	Zabrze		*	*	
30-101	30-117	Kraków	*	*	*	*	39-300	39-300	Rzeszów	*	*	*	*	43-200	43-200	Bielsko-Biała		*	*	
30-118	30-118	Kraków	*	*	*	*	39-321	39-321	Rzeszów	*	*	*	*	43-211	43-211	Bielsko-Biała		*	*	
30-119	30-130	Kraków	*	*	*	*	39-400	39-400	Tarnobrzeg	*	*	*	*	43-220	43-220	Bielsko-Biała		*	*	
30-131	30-379	Kraków	*	*	*	*	39-402	39-402	Tarnobrzeg	*	*	*	*	43-241	43-241	Bielsko-Biała		*	*	
30-380	30-432	Kraków	*	*	*	*	39-410	39-410	Tarnobrzeg	*	*	*	*	43-246	43-246	Bielsko-Biała		*	*	
30-433	30-433	Kraków	*	*	*	*	39-432	39-432	Tarnobrzeg	*	*	*	*	43-300	43-319	Bielsko-Biała	*	*	*	
30-434	30-503	Kraków	*	*	*	*	40-001	41-105	Zabrze	*	*	*	*	43-330	43-340	Bielsko-Biała		*	*	
30-504	30-516	Kraków	*	*	*	*	41-106	41-106	Zabrze	*	*	*	*	43-344	43-350	Bielsko-Biała	*	*	*	
30-518	30-537	Kraków	*	*	*	*	41-200	41-203	Zabrze	*	*	*	*	43-360	43-365	Bielsko-Biała		*	*	

Time definite services are performed only in the locations marked with *

Status of information of locations and accessibility of time definite services : 1 January 2012.

To obtain information about current accessibility in particular locations please call our Contact Center.

DHL DOMESTIC
EXPRESS 9:00

DHL DOMESTIC
EXPRESS 12:00

DOMESTIC ENVELOPE SHIPMENTS
AND PARCELS UP TO 31.5 KG

SHIPMENTS CONTAINING
ELEMENTS OVER 31.5 KG ONLY

LOCATIONS

– ACCESSIBILITY OF TIME DEFINITE SERVICES

Envelope shipments and parcels up to 31.5 kg

Postal codes from to		Terminal	Time definite delivery				Postal codes from to		Terminal	Time definite delivery				Postal codes from to		Terminal	Time definite delivery			
			to 9:00	to 12:00	18:00 -22:00	Saturday				to 9:00	to 12:00	18:00 -22:00	Saturday				to 9:00	to 12:00	18:00 -22:00	Saturday
43-370	43-378	Bielsko-Biala		*			55-030	55-030	Wroclaw		*			62-002	62-002	Poznań		*		
43-382	43-382	Bielsko-Biala	*	*	*	*	55-036	55-036	Wroclaw		*	*	*	62-003	62-007	Poznań		*		
43-384	43-384	Bielsko-Biala		*		*	55-040	55-040	Wroclaw		*	*	*	62-018	62-018	Poznań		*		
43-385	43-385	Bielsko-Biala		*			55-041	55-041	Wroclaw		*	*	*	62-020	62-020	Poznań		*		*
43-391	43-392	Bielsko-Biala		*			55-070	55-075	Wroclaw		*	*	*	62-021	62-021	Poznań		*		*
43-400	43-400	Bielsko-Biala		*			55-076	55-080	Wroclaw		*	*	*	62-023	62-023	Poznań		*		*
43-436	43-436	Bielsko-Biala		*			55-090	55-090	Wroclaw		*	*	*	62-025	62-028	Poznań		*		*
43-440	43-440	Bielsko-Biala		*			55-091	55-092	Wroclaw		*	*	*	62-030	62-030	Poznań		*		*
43-450	43-450	Bielsko-Biala		*			55-093	55-093	Wroclaw		*	*	*	62-031	62-033	Poznań	*	*		*
43-500	43-500	Bielsko-Biala		*	*	*	55-094	55-100	Wroclaw		*	*	*	62-035	62-041	Poznań		*		*
43-502	43-503	Bielsko-Biala	*	*	*	*	55-106	55-106	Wroclaw		*	*	*	62-050	62-051	Poznań		*		*
43-512	43-512	Bielsko-Biala		*			55-110	55-110	Wroclaw		*	*	*	62-052	62-052	Poznań	*	*		*
43-516	43-520	Bielsko-Biala		*			55-114	55-114	Wroclaw		*	*	*	62-054	62-054	Poznań		*		*
43-603	43-603	Zabrze		*			55-120	55-120	Wroclaw		*	*	*	62-060	62-060	Poznań		*		*
44-100	44-109	Zabrze		*	*	*	55-124	55-124	Wroclaw		*	*	*	62-063	62-063	Poznań		*		*
44-112	44-122	Zabrze		*	*	*	55-140	55-140	Wroclaw		*	*	*	62-064	62-064	Poznań		*		*
44-131	44-131	Zabrze		*			55-200	55-206	Wroclaw		*	*	*	62-065	62-066	Poznań		*		*
44-141	44-141	Zabrze		*	*	*	55-216	55-216	Wroclaw		*	*	*	62-069	62-069	Poznań	*	*		*
44-144	44-145	Zabrze		*			55-220	55-300	Wroclaw		*	*	*	62-070	62-071	Poznań		*		*
44-151	44-152	Zabrze		*	*	*	55-317	55-317	Wroclaw		*	*	*	62-080	62-081	Poznań		*		*
44-153	44-153	Zabrze		*	*	*	55-330	55-330	Wroclaw		*	*	*	62-085	62-090	Poznań		*		*
44-156	44-162	Zabrze		*	*	*	55-333	55-333	Wroclaw		*	*	*	62-095	62-095	Poznań		*		*
44-164	44-164	Zabrze		*	*	*	55-335	55-335	Wroclaw		*	*	*	62-130	62-130	Pila		*		*
44-177	44-178	Zabrze		*			56-100	56-100	Wroclaw		*	*	*	62-200	62-210	Poznań		*		*
44-186	44-186	Zabrze		*			56-209	56-210	Wroclaw		*	*	*	62-250	62-250	Wroclaw		*		*
44-190	44-196	Zabrze		*	*	*	56-320	56-320	Wroclaw		*	*	*	62-330	62-330	Poznań		*		*
44-200	44-203	Zabrze		*	*	*	56-400	56-401	Wroclaw		*	*	*	62-400	62-401	Konin		*		*
44-205	44-206	Zabrze		*	*	*	56-409	56-410	Wroclaw		*	*	*	62-500	62-500	Konin	*	*	*	*
44-207	44-210	Zabrze		*	*	*	56-411	56-411	Wroclaw		*	*	*	62-501	62-507	Konin		*	*	*
44-213	44-213	Zabrze		*	*	*	56-420	56-420	Wroclaw		*	*	*	62-510	62-510	Konin	*	*	*	*
44-217	44-217	Zabrze		*	*	*	56-500	56-500	Kalisz		*	*	*	62-530	62-530	Konin		*		*
44-218	44-238	Zabrze		*	*	*	56-513	56-513	Kalisz		*	*	*	62-561	62-561	Konin		*		*
44-240	44-240	Zabrze		*	*	*	57-200	57-200	Walbrzych		*	*	*	62-571	62-571	Konin		*		*
44-241	44-253	Zabrze		*	*	*	57-300	57-300	Walbrzych		*	*	*	62-590	62-590	Konin		*		*
44-266	44-270	Zabrze		*	*	*	57-320	57-320	Walbrzych		*	*	*	62-600	62-600	Konin		*		*
44-274	44-282	Zabrze		*	*	*	57-330	57-330	Walbrzych		*	*	*	62-601	62-602	Konin		*		*
44-286	44-286	Zabrze		*	*	*	57-400	57-402	Walbrzych		*	*	*	62-700	62-701	Konin		*		*
45-001	45-952	Opole	*	*	*	*	58-100	58-103	Walbrzych		*	*	*	62-740	62-740	Konin		*		*
46-020	46-022	Opole		*			58-113	58-113	Walbrzych		*	*	*	62-800	62-810	Kalisz		*		*
46-043	46-043	Opole		*			58-140	58-140	Walbrzych		*	*	*	62-811	62-817	Kalisz		*		*
46-050	46-053	Opole		*			58-150	58-150	Walbrzych		*	*	*	62-818	62-819	Kalisz		*		*
46-060	46-061	Opole		*			58-162	58-163	Walbrzych		*	*	*	62-820	62-822	Kalisz		*		*
46-064	46-070	Opole		*			58-200	58-200	Walbrzych		*	*	*	62-860	62-860	Kalisz		*		*
46-081	46-081	Opole		*			58-240	58-250	Walbrzych		*	*	*	62-872	62-874	Kalisz		*		*
46-100	46-100	Opole		*	*	*	58-260	58-260	Walbrzych		*	*	*	63-000	63-011	Poznań		*		*
46-220	46-220	Opole		*	*	*	58-263	58-263	Walbrzych		*	*	*	63-022	63-022	Poznań		*		*
46-312	46-312	Częstochowa		*			58-300	58-310	Walbrzych		*	*	*	63-040	63-040	Poznań		*		*
46-325	46-325	Częstochowa		*			58-311	58-312	Walbrzych		*	*	*	63-101	63-101	Poznań		*		*
46-375	46-380	Częstochowa		*			58-313	58-316	Walbrzych		*	*	*	63-103	63-103	Poznań		*		*
47-180	47-180	Opole		*			58-390	58-390	Walbrzych		*	*	*	63-112	63-112	Poznań		*		*
47-200	47-200	Opole		*	*	*	58-500	58-506	Jelenia Góra		*	*	*	63-200	63-202	Kalisz		*		*
47-205	47-206	Opole		*	*	*	58-513	58-514	Jelenia Góra		*	*	*	63-220	63-230	Kalisz		*		*
47-220	47-225	Opole		*	*	*	58-518	58-518	Jelenia Góra		*	*	*	63-300	63-300	Kalisz		*		*
47-230	47-230	Opole		*	*	*	58-521	58-522	Jelenia Góra		*	*	*	63-313	63-313	Kalisz		*		*
47-232	47-233	Opole		*	*	*	58-531	58-531	Jelenia Góra		*	*	*	63-322	63-322	Kalisz		*		*
47-300	47-303	Opole		*	*	*	58-533	58-533	Jelenia Góra		*	*	*	63-325	63-325	Kalisz		*		*
47-316	47-316	Opole		*	*	*	58-560	58-560	Jelenia Góra		*	*	*	63-330	63-330	Kalisz		*		*
47-330	47-330	Opole		*	*	*	58-570	58-570	Jelenia Góra		*	*	*	63-400	63-400	Kalisz		*		*
47-364	47-364	Opole		*	*	*	58-588	58-588	Jelenia Góra		*	*	*	63-401	63-401	Kalisz		*		*
47-420	47-430	Zabrze		*	*	*	59-100	59-145	Legnica		*	*	*	63-403	63-404	Kalisz		*		*
48-340	48-340	Opole		*	*	*	59-200	59-213	Legnica	*	*	*	*	63-421	63-421	Kalisz		*		*
48-385	48-385	Opole		*	*	*	59-216	59-216	Legnica		*	*	*	63-430	63-430	Kalisz		*		*
49-100	49-100	Opole		*	*	*	59-217	59-217	Legnica	*	*	*	*	63-460	63-460	Kalisz		*		*
49-120	49-120	Opole		*	*	*	59-220	59-220	Legnica	*	*	*	*	63-462	63-462	Kalisz		*		*
49-300	49-300	Opole		*	*	*	59-222	59-225	Legnica		*	*	*	63-500	63-500	Kalisz		*		*
49-330	49-330	Opole		*	*	*	59-241	59-241	Legnica		*	*	*	63-505	63-505	Kalisz		*		*
50-000	50-089	Wroclaw	*	*	*	*	59-300	59-311	Legnica		*	*	*	63-510	63-522	Kalisz		*		*
50-101	51-179	Wroclaw	*	*	*	*	59-334	59-339	Legnica		*	*	*	63-524	63-524	Kalisz		*		*
51-180	51-180	Wroclaw	*	*	*	*	59-400	59-401	Legnica		*	*	*	63-600	63-600	Kalisz		*		*
51-188	52-163	Wroclaw	*	*	*	*	59-407	59-407	Legnica		*	*	*	63-700	63-700	Kalisz		*		*
52-200	52-200	Wroclaw	*	*	*	*	59-424	59-424	Legnica		*	*	*	63-708	63-708	Kalisz		*		*
52-201	52-267	Wroclaw	*	*	*	*	59-500	59-500	Legnica		*	*	*	63-714	63-714	Kalisz		*		*
52-271	52-271	Wroclaw	*	*	*	*	59-516	59-516	Legnica		*	*	*	63-720	63-720	Kalisz		*		*
52-275	52-408	Wroclaw	*	*	*	*	59-524	59-524	Legnica		*	*	*	63-750	63-750	Kalisz		*		*
52-411	54-705	Wroclaw	*	*	*	*	59-600	59-600	Jelenia Góra		*	*	*	63-800	63-800	Poznań		*		*
55-001	55-001	Wroclaw		*			59-706	59-706	Legnica		*	*	*	64-000	64-000	Poznań		*		*
55-002	55-002	Wroclaw		*	*	*	59-708	59-708	Legnica		*	*	*	64-003	64-003	Poznań		*		*
55-003	55-003	Wroclaw		*			60-001	60-733	Poznań	*	*	*	*	64-010	64-030	Poznań		*		*
55-010	55-011	Wroclaw		*	*	*	60-734	60-734	Poznań		*	*	*	64-100	64-102	Poznań		*		*
55-012	55-012	Wroclaw		*	*	*	60-736	61-897	Poznań	*	*	*	*	64-104	64-104	Poznań		*		*
55-023	55-024	Wroclaw		*	*	*	62-001	62-001	Poznań		*	*	*	64-110	64-115	Poznań		*		*

Time definite services are performed only in the locations marked with *

Status of information of locations and accessibility of time definite services : 1 January 2012.

To obtain information about current accessibility in particular locations please call our Contact Center.

DHL DOMESTIC
EXPRESS 9:00

DHL DOMESTIC
EXPRESS 12:00

DOMESTIC ENVELOPE SHIPMENTS
AND PARCELS UP TO 31.5 KG

LOCATIONS

– ACCESSIBILITY OF TIME DEFINITE SERVICES

Envelope shipments and parcels up to 31.5 kg

Postal codes		Terminal	Time definite delivery				Postal codes		Terminal	Time definite delivery				Postal codes		Terminal	Time definite delivery			
from	to		to 9:00	to 12:00	18:00 -22:00	Saturday	from	to		to 9:00	to 12:00	18:00 -22:00	Saturday	from	to		to 9:00	to 12:00	18:00 -22:00	Saturday
64-200	64-212	Zielona Góra		*			78-551	78-551	Piła		*			87-816	87-818	Włocławek		*	*	*
64-225	64-225	Zielona Góra		*			78-600	78-600	Piła		*			87-820	87-821	Włocławek		*	*	*
64-300	64-300	Poznań		*			78-601	78-603	Piła		*	*	*	87-822	87-822	Włocławek		*	*	*
64-320	64-330	Poznań		*			78-604	78-604	Piła		*			87-830	87-830	Włocławek		*	*	*
64-500	64-500	Poznań		*			80-001	80-980	Gdańsk	*	*	*	*	87-880	87-880	Włocławek		*	*	*
64-530	64-530	Poznań		*			81-000	81-980	Gdańsk		*	*	*	88-100	88-101	Bydgoszcz		*	*	*
64-541	64-541	Poznań		*			82-103	82-103	Gdańsk		*	*	*	88-110	88-111	Bydgoszcz		*	*	*
64-601	64-601	Poznań		*			82-200	82-200	Gdańsk		*	*	*	88-121	88-121	Bydgoszcz		*	*	*
64-605	64-605	Poznań		*			82-310	82-310	Gdańsk		*	*	*	88-130	88-130	Bydgoszcz		*	*	*
64-700	64-700	Piła		*			82-400	82-400	Gdańsk		*	*	*	88-133	88-141	Bydgoszcz		*	*	*
64-720	64-720	Piła		*			83-000	83-000	Gdańsk		*	*	*	88-150	88-181	Bydgoszcz		*	*	*
64-800	64-810	Piła		*			83-001	83-004	Gdańsk		*	*	*	88-190	88-190	Bydgoszcz		*	*	*
64-840	64-840	Piła		*			83-010	83-010	Gdańsk		*	*	*	88-192	88-193	Bydgoszcz		*	*	*
64-850	64-850	Piła		*			83-031	83-032	Gdańsk		*	*	*	88-220	88-220	Włocławek		*	*	*
64-900	64-900	Piła		*	*	*	83-050	83-050	Gdańsk		*	*	*	88-306	88-306	Bydgoszcz		*	*	*
64-915	64-915	Piła		*	*	*	83-115	83-115	Gdańsk		*	*	*	88-320	88-320	Bydgoszcz		*	*	*
64-920	64-920	Piła	*	*	*	*	83-130	83-130	Gdańsk		*	*	*	88-400	88-402	Bydgoszcz		*	*	*
64-931	64-931	Piła	*	*	*	*	83-200	83-200	Gdańsk		*	*	*	89-100	89-100	Bydgoszcz		*	*	*
64-933	64-935	Piła	*	*	*	*	83-242	83-242	Bydgoszcz		*	*	*	89-110	89-110	Bydgoszcz		*	*	*
64-965	64-965	Piła	*	*	*	*	83-304	83-304	Gdańsk		*	*	*	89-115	89-200	Bydgoszcz		*	*	*
64-970	64-970	Piła	*	*	*	*	83-313	83-313	Gdańsk		*	*	*	89-210	89-240	Bydgoszcz		*	*	*
64-980	64-981	Piła	*	*	*	*	83-330	83-330	Gdańsk		*	*	*	89-400	89-400	Bydgoszcz		*	*	*
65-001	65-980	Zielona Góra	*	*	*	*	84-100	84-100	Gdańsk		*	*	*	89-410	89-412	Bydgoszcz		*	*	*
66-001	66-001	Zielona Góra	*	*	*	*	84-120	84-120	Gdańsk		*	*	*	89-422	89-422	Bydgoszcz		*	*	*
66-004	66-004	Zielona Góra	*	*	*	*	84-200	84-200	Gdańsk		*	*	*	89-430	89-502	Bydgoszcz		*	*	*
66-008	66-010	Zielona Góra	*	*	*	*	84-201	84-204	Gdańsk		*	*	*	89-510	89-511	Bydgoszcz		*	*	*
66-015	66-015	Zielona Góra	*	*	*	*	84-207	84-207	Gdańsk		*	*	*	89-520	89-520	Bydgoszcz		*	*	*
66-100	66-100	Zielona Góra	*	*	*	*	84-230	84-230	Gdańsk		*	*	*	89-600	89-604	Bydgoszcz		*	*	*
66-110	66-111	Zielona Góra	*	*	*	*	84-232	84-232	Gdańsk		*	*	*	89-620	89-620	Bydgoszcz		*	*	*
66-120	66-120	Zielona Góra	*	*	*	*	84-240	84-240	Gdańsk		*	*	*	89-650	89-650	Bydgoszcz		*	*	*
66-131	66-131	Zielona Góra	*	*	*	*	84-241	84-241	Gdańsk		*	*	*	90-001	90-632	Łódź	*	*	*	*
66-200	66-200	Zielona Góra	*	*	*	*	85-001	85-980	Bydgoszcz	*	*	*	*	90-635	90-644	Łódź	*	*	*	*
66-210	66-210	Zielona Góra	*	*	*	*	86-005	86-005	Bydgoszcz	*	*	*	*	90-645	90-649	Łódź	*	*	*	*
66-213	66-213	Zielona Góra	*	*	*	*	86-010	86-014	Bydgoszcz	*	*	*	*	90-701	90-703	Łódź	*	*	*	*
66-400	66-419	Gorzów Wielkp.	*	*	*	*	86-020	86-030	Bydgoszcz	*	*	*	*	90-704	90-749	Łódź	*	*	*	*
66-427	66-427	Gorzów Wielkp.	*	*	*	*	86-031	86-031	Bydgoszcz	*	*	*	*	90-750	90-753	Łódź	*	*	*	*
66-431	66-431	Gorzów Wielkp.	*	*	*	*	86-032	86-032	Bydgoszcz	*	*	*	*	90-754	91-071	Łódź	*	*	*	*
66-432	66-432	Gorzów Wielkp.	*	*	*	*	86-050	86-055	Bydgoszcz	*	*	*	*	91-072	91-083	Łódź	*	*	*	*
66-446	66-450	Gorzów Wielkp.	*	*	*	*	86-060	86-061	Bydgoszcz	*	*	*	*	91-084	94-414	Łódź	*	*	*	*
66-451	66-451	Gorzów Wielkp.	*	*	*	*	86-065	86-070	Bydgoszcz	*	*	*	*	95-010	95-010	Łódź	*	*	*	*
66-460	66-460	Gorzów Wielkp.	*	*	*	*	86-100	86-101	Bydgoszcz	*	*	*	*	95-020	95-020	Łódź	*	*	*	*
66-500	66-500	Gorzów Wielkp.	*	*	*	*	86-105	86-105	Bydgoszcz	*	*	*	*	95-030	95-036	Łódź	*	*	*	*
66-600	66-601	Zielona Góra	*	*	*	*	86-111	86-111	Bydgoszcz	*	*	*	*	95-041	95-041	Piotrków Tryb.	*	*	*	*
66-615	66-615	Zielona Góra	*	*	*	*	86-120	86-120	Bydgoszcz	*	*	*	*	95-050	95-060	Łódź	*	*	*	*
67-100	67-101	Zielona Góra	*	*	*	*	86-122	86-122	Bydgoszcz	*	*	*	*	95-063	95-070	Łódź	*	*	*	*
67-200	67-210	Legnica	*	*	*	*	86-130	86-131	Bydgoszcz	*	*	*	*	95-100	95-101	Łódź	*	*	*	*
67-231	67-231	Legnica	*	*	*	*	86-134	86-140	Bydgoszcz	*	*	*	*	95-110	95-205	Łódź	*	*	*	*
68-111	68-111	Zielona Góra	*	*	*	*	86-160	86-160	Bydgoszcz	*	*	*	*	96-124	96-124	Łódź	*	*	*	*
68-300	68-320	Zielona Góra	*	*	*	*	86-182	86-182	Bydgoszcz	*	*	*	*	96-130	96-130	Łódź	*	*	*	*
70-001	71-447	Szczecin	*	*	*	*	86-200	86-200	Bydgoszcz	*	*	*	*	96-300	96-300	Warszawa	*	*	*	*
71-449	71-451	Szczecin	*	*	*	*	86-230	86-230	Bydgoszcz	*	*	*	*	96-313	96-313	Warszawa	*	*	*	*
71-454	71-455	Szczecin	*	*	*	*	86-253	86-253	Bydgoszcz	*	*	*	*	96-321	96-321	Warszawa	*	*	*	*
71-459	71-459	Szczecin	*	*	*	*	86-300	86-301	Bydgoszcz	*	*	*	*	96-500	96-501	Płock	*	*	*	*
71-466	71-472	Szczecin	*	*	*	*	86-303	86-304	Bydgoszcz	*	*	*	*	97-200	97-200	Piotrków Tryb.	*	*	*	*
71-476	71-476	Szczecin	*	*	*	*	86-309	86-309	Bydgoszcz	*	*	*	*	97-216	97-216	Piotrków Tryb.	*	*	*	*
71-478	71-478	Szczecin	*	*	*	*	86-311	86-311	Bydgoszcz	*	*	*	*	97-221	97-225	Piotrków Tryb.	*	*	*	*
71-479	71-479	Szczecin	*	*	*	*	86-320	86-320	Bydgoszcz	*	*	*	*	97-300	97-303	Piotrków Tryb.	*	*	*	*
71-482	71-483	Szczecin	*	*	*	*	87-100	87-120	Bydgoszcz	*	*	*	*	97-308	97-309	Piotrków Tryb.	*	*	*	*
71-486	71-490	Szczecin	*	*	*	*	87-122	87-125	Bydgoszcz	*	*	*	*	97-310	97-310	Piotrków Tryb.	*	*	*	*
71-493	71-499	Szczecin	*	*	*	*	87-131	87-140	Bydgoszcz	*	*	*	*	97-312	97-312	Piotrków Tryb.	*	*	*	*
71-500	71-635	Szczecin	*	*	*	*	87-148	87-148	Bydgoszcz	*	*	*	*	97-318	97-318	Piotrków Tryb.	*	*	*	*
71-636	71-899	Szczecin	*	*	*	*	87-162	87-200	Bydgoszcz	*	*	*	*	97-320	97-330	Piotrków Tryb.	*	*	*	*
72-100	72-102	Szczecin	*	*	*	*	87-220	87-220	Bydgoszcz	*	*	*	*	97-340	97-350	Piotrków Tryb.	*	*	*	*
72-123	72-123	Szczecin	*	*	*	*	87-222	87-222	Bydgoszcz	*	*	*	*	97-360	97-400	Piotrków Tryb.	*	*	*	*
72-132	72-132	Szczecin	*	*	*	*	87-300	87-300	Bydgoszcz	*	*	*	*	97-510	97-510	Piotrków Tryb.	*	*	*	*
72-310	72-310	Szczecin	*	*	*	*	87-330	87-330	Bydgoszcz	*	*	*	*	97-515	97-515	Piotrków Tryb.	*	*	*	*
73-108	73-108	Szczecin	*	*	*	*	87-400	87-400	Bydgoszcz	*	*	*	*	97-561	97-561	Piotrków Tryb.	*	*	*	*
73-110	73-110	Szczecin	*	*	*	*	87-408	87-408	Bydgoszcz	*	*	*	*	97-570	98-100	Piotrków Tryb.	*	*	*	*
75-001	75-903	Koszalin	*	*	*	*	87-500	87-500	Włocławek	*	*	*	*	98-200	98-200	Łódź	*	*	*	*
75-950	75-950	Koszalin	*	*	*	*	87-600	87-600	Włocławek	*	*	*	*	98-331	98-331	Częstochowa	*	*	*	*
76-031	76-031	Koszalin	*	*	*	*	87-603	87-606	Włocławek	*	*	*	*	98-337	98-337	Częstochowa	*	*	*	*
76-032	76-032	Koszalin	*	*	*	*	87-610	87-610	Włocławek	*	*	*	*	98-354	98-355	Częstochowa	*	*	*	*
76-039	76-039	Koszalin	*	*	*	*	87-615	87-615	Włocławek	*	*	*	*	99-300	99-300	Płock	*	*	*	*
76-200	76-210	Ślupsk	*	*	*	*	87-640	87-640	Bydgoszcz	*	*	*	*	99-420	99-420	Łódź	*	*	*	*
76-215	76-215	Ślupsk	*	*	*	*	87-705	87-705	Włocławek	*	*	*	*							
76-218	76-218	Ślupsk	*	*	*	*	87-707	87-707	Włocławek	*	*	*	*							
76-251	76-251	Ślupsk	*	*	*	*	87-730	87-732	Włocławek	*	*	*	*							
77-300	77-301	Bydgoszcz	*	*	*	*	87-800	87-810	Włocławek	*	*	*	*							
77-316	77-316	Bydgoszcz	*	*	*	*	87-811	87-811	Włocławek	*	*	*	*							
77-330	77-330	Piła	*	*	*	*	87-812	87-812	Włocławek	*	*	*	*							
77-400	77-400	Piła	*	*	*	*	87-814	87-815	Włocławek	*	*	*	*							

Time definite services are performed only in the locations marked with *

Status of information of locations and accessibility of time definite services : 1 January 2012.

To obtain information about current accessibility in particular locations please call our Contact Center.

SHIPMENTS CONTAINING ELEMENTS OVER 31.5 KG ONLY

TABLE OF BASIC CHARGES

Parcel weight** kg	Distance km*					
	50 zone I	150 zone II	300 zone III	450 zone IV	600 zone V	900 zone VI
40	71	92	101	112	120	131
60	82	104	123	134	146	153
80	94	114	146	153	164	174
100	104	123	164	174	187	195
150	115	148	208	228	248	268
200	125	165	248	281	312	341
250	135	188	290	332	372	413
300	148	208	332	383	434	486
350	155	228	372	434	496	559
400	165	248	413	486	559	630
450	177	270	459	542	627	710
500	190	292	501	595	688	781
600	210	324	564	679	762	876
700	230	354	627	762	833	970
800	261	386	688	844	906	1 063
900	270	418	752	929	981	1 157
1000	304	452	820	1 021	1 063	1 262
1250	339	506	914	1 126	1 189	1 411
1500	391	558	1 009	1 232	1 316	1 559
1750	422	613	1 105	1 336	1 442	1 705
2000	484	665	1 200	1 442	1 567	1 850
2250	506	716	1 293	1 548	1 694	1 998
2500	538	769	1 388	1 653	1 819	2 145

* In order to calculate the distance, please visit www.dhl.com.pl/kalkulatorodlegosci.

** Aggregate weight of the consignment items to one recipient.

All the prices are in PLN and they will be increased by appropriate tax on goods and services, do not include additional charges. For more information about available domestic services please check at: www.dhl.com.pl or our Contact Center.

DHL DOMESTIC
EXPRESS 9:00

DHL DOMESTIC
EXPRESS 12:00

DOMESTIC ENVELOPE SHIPMENTS
AND PARCELS UP TO 31.5 KG

SHIPMENTS CONTAINING
ELEMENTS OVER 31.5 KG ONLY

SHIPMENTS CONTAINING ELEMENTS OVER 31.5 KG

SERVICE CHARACTERISTICS

Shipments are delivered the next working day. In some areas identified by postal codes available in Contact Center and Sales Department, the delivery time is up to two working days.

Weight and dimensions of each element in a shipment

- Actual or spatial weight exceeding 31.5 kg or maximum dimensions over 3 m (length + width + height) or length over 2 m.
- Goods consolidated on a pallet are treated as a single element.
- Maximum dimensions of a single element: length – up to 4 m, height overall (including pallet) – up to 2.1 m, total dimensions – up to 6 m (length + width + height).
- Actual or spatial weight of a package may not exceed 2500 kg.
- Palletized shipments weighing over 2500 kg or shipments of more than 5 pallets shipped to one recipient may be handled under individual terms and conditions as agreed with the Contact Center.
- The weight limit for a pallet shipment is 1000 kg. If an element has not been placed on a pallet, the limit is 50 kg, the weight and dimensions of a pallet / packaging are included in the weight and dimensions of shipment.
- Spatial or longitudinal weight of each shipment are calculated. Spatial weight is the sum of volumes of all elements in a shipment and is calculated using the following conversion factor: $1 \text{ m}^3 = 250 \text{ kg}$ (spatial weight = (length x width x height)/4000).
- Each long element, that is one whose length exceeds 2 to 4 m, constitutes separate shipment (separate waybill required). Longitudinal weight applies for long loads. It is calculated using the following conversion factor: 1 running meter = 100 kg. The actual weight of a long element must not exceed 50 kg.

Pick up and delivery:

- In the “board-to-board” system. The service may be provided in locations accessible to delivery vans.
- Pick-up and delivery include placing and taking the shipment off the load-carrying body of the van.* Additional loading and unloading activities are the responsibility of the Customer.
- As a standard, shipments are collected from Monday to Friday and delivered on the following working day.
- A courier may be called to pick up shipment by means of the Contact Center, by means of application DHL Zamów Kuriera (www.dhl.com.pl/zamowkuriera) or after selecting the product in the internet application Twój Produkt DHL (www.dhl.com.pl/twojprodukt). It is also possible to order regular pick-ups, activated after prior agreements with the Sales Department.

Method of Calculation of Charges

- Charges for shipments containing elements weighting over 31.5 kg are calculated in accordance with the table on page 12.
- To calculate the price for a service, it is necessary to calculate the distance between the places of shipment pick-up and delivery.
- Please use the road pricing calculator www.dhl.com.pl/kalkulatorodleglosci for that purpose.
- The principle of selecting the higher shipment weight: the actual, the volumetric or the longitudinal one is applied.

Characteristics of combined shipments (containing elements under or over 31.5 kg)

- Under the offered domestic services, there may be handled combined shipments (shipments sent to the same recipient - on one waybill), containing both elements of up to and over 31.5 kg.
- Each of the elements should meet the requirements for each of the weight categories it belongs to.
- Shipments in the form of envelopes and parcels weighing up to 31.5 kg are picked up and delivered in the “door-to-door” system, whereas elements weighing over 31.5 kg in the “board-to-board” system.
- For combined shipments, prices should be calculated separately for parcels of up to 31.5 kg and for elements of over 31.5 kg, and then the prices should be summed up.
- To calculate the price for a service, it is necessary to correctly calculate the distance between the places of shipment pick-up and delivery. Please use the road pricing calculator for that purpose www.dhl.com.pl/kalkulatorodleglosci.pl

* Does not involve pick-ups and deliveries provided by vehicles like: truck tractor with trailer, car with trailer 24t load, car without trailer 5t load or more.

DOMESTIC SHIPMENT WAYBILL

The diagram shows a DHL Domestic Shipment Waybill form with 36 numbered red circles indicating key fields:

- 1: Service selection (DHL Domestic Express 9:00, 12:00, 12:00, Import, etc.)
- 2: Payment recipient (ODBIORCA or POKN)
- 3: Receiver's DHL Express Customer Number
- 4: Receiver's phone number
- 5: Receiver's address details
- 6: Payment recipient (NADAWCA or Oświadczenie nadawcy)
- 7: Shipper's DHL Express Customer Number
- 8: Shipper's phone number
- 9: Shipper's address details
- 10: Payment recipient (ZLECENIODAWCA / UWAGI)
- 11: Client payment selection
- 12: 3rd Party's DHL Express Customer Number
- 13: 3rd Party's phone number
- 14: Number of items up to 31.5 kg
- 15: Number of items over 31.5 kg
- 16: Parcel weight (over 31.5 kg)
- 17: Distance between shipper and receiver
- 18: Number of non-standard elements
- 19: Date of shipment dispatch
- 20: Personal collection
- 21: Pick-up on Saturday
- 22: List of paid packages
- 23: Time definite delivery between 6:00 p.m. and 10:00 p.m.
- 24: Delivery on Saturday
- 25: Charges for additional services
- 26: Total net cost per shipment
- 27: MPK number
- 28: Shipper's signature
- 29: Declared shipment value
- 30: Shipment's contents
- 31: List of documents to be returned
- 32: Amount collected for goods
- 33: Collected amount in words
- 34: Bank account number
- 35: Mark if collected amount is to be returned by postal order

HOW TO FILL OUT A DOMESTIC SHIPMENT WAYBILL?

- Selection of service
- Mark, if the receiver pays for the shipment
- Receiver's DHL Express Customer Number.
- Receiver's phone number.
- Receiver's address details (company name, first and last name, street, postal code, city).
- Mark, if the shipper pays for the shipment
- Shipper's DHL Express Customer Number
- Shipper's phone number.
- Shipper's address details (company name, first and last name, street, postal code, city).
- 3rd Party's address details.
In order to enable this option, it is necessary to sign a contract with DHL Express. This field may also be used to fill out additional information by the 3rd Party.
- Mark, if the client pays for the shipment
- 3rd Party's DHL Express Customer Number.
- 3rd Party's phone number.
- Number of items of up to 31.5 kg in specific weight limits.
- Number of items of over 31.5 kg.

- Parcel weight (over 31.5 kg).
- Distance between the shipper and the receiver necessary to calculate the rate for the shipment of over 31.5 kg.
- Number of non-standard elements.
- Date of shipment dispatch.
- Personal collection.
The shipment will wait for the receiver in the delivering terminal.
- Pick-up on Saturday.
- List of paid packages.
- Time definite delivery between 6:00 p.m. and 10:00 p.m.
- Delivery on Saturday.
- Charges for additional services selected by the shipper.
- Total net cost per shipment.
- MPK number.
- Shipper's signature to confirm shipment dispatch and that the stated details correspond to the contents of the shipment.
- Declared shipment value.

- Shipment's contents.
- List of documents to be returned within the Return of Documents service.
- Amount collected for goods within the Collection and Remittance of Amount Due service.
- Collected amount in words.
- Bank account number for Collection and Remittance of Amount Due.
- Mark, if the collected amount is to be returned by the postal order.
- Waybill number.

SIMPLE RULES

PROHIBITED AND RESTRICTED COMMODITIES

DHL Express will not accept shipments if any postal regulations are violated (especially concerning restricted area violation), and if they contain:

- cash, securities, other "cash-like" documents;
- valuable goods (jewelry, works of art, antiques, numismatic objects);
- weapons and ammunition;
- perishable items requiring special transport conditions;
- chemical and biologically active products
- animals;
- human or animal remains;
- narcotic drugs or psychotropic substances;
- medications requiring special transport conditions;
- other goods whose properties may be dangerous for health of people who handle them, or which may damage or destroy other parcels;
- other goods whose transport is prohibited based on legal regulations.

HOW TO WEIGHT AND PAY

Volumetric weight

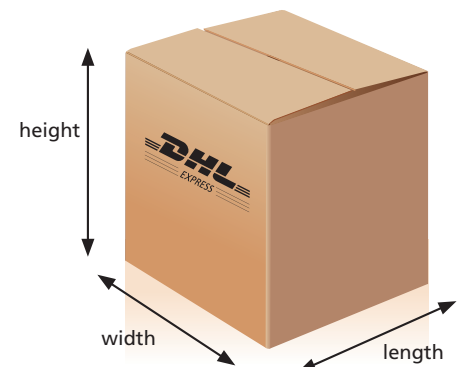
You may be sending a large, lightweight shipment where its volumetric weight exceeds its actual weight. If so, the cost of the shipment is calculated on the space your consignment takes up on the vehicle.

How to calculate volumetric weight of the shipment?

Multiply the length (cm) x height (cm) x width (cm) of the shipped package and divide the result by 4000.

Payment for DHL Express services

You can pay for DHL Express services either in cash, by payment card* or via bank transfer. You can open an account with DHL Express to pay via bank transfer. All account Customers receive invoices on a pre-determined basis. More information at www.dhl.com.pl or via Contact Center.



* List of Service Points accepting card payments available at Contact Center.

www.dhl.com.pl

Zamów Kuriera DHL

www.dhl.com.pl/zamowkuriera

Twój Produkt DHL

www.dhl.com.pl/twojprodukt

Contact Center

tel. 42 6 345 345

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